

XII. DEPARTMENT OF FOREIGN AFFAIRS

A. OFFICE OF THE SECRETARY

STRATEGIC OBJECTIVES

MANDATE

The Department of Foreign Affairs (DFA) advises and assists the President in planning, organizing, directing, coordinating, integrating and evaluating the total national effort in the field of foreign relations in pursuit of its Constitutional mandate.

VISION

To advance the interests of the Philippines and the Filipino people in the world community

MISSION

The Department of Foreign Affairs is the prime agency of government responsible for the pursuit of the state's foreign policy and the nerve center for a foreign service worthy of the trust and pride of every Filipino. It is an organization of competent, dedicated and highly motivated personnel, who devote their energies to the benefit of the Filipino people. It implements foreign policy with the highest standards of professionalism and commitment. It pursues bilateral, regional and multilateral relations to advance the interests of the Philippines and the Filipinos. It builds partnerships with national security and development agencies, think-tanks and the academe, the private sector, the media and civil society in the interest of the nation and the people. It endeavors to promote regional and global cooperation in order to achieve peace, prosperity and stability. In the global arena, it works for social justice especially for the poor, human rights and fundamental freedoms, and a democratic way of life. It is committed to secure a world free from serious environmental degradation, transnational crime and proliferation of nuclear weapons. Its missions abroad are the partners of Filipinos overseas in the pursuit of the national interest and in the promotion and protection of their rights and well-being. It has highly responsive system, which ensures effective delivery of services. Its personnel are its greatest asset. It is committed to the personal, professional and career development of each employee. In pursuit of its goals, it strives for and live by the principles of excellence, integrity and patriotism.

KEY RESULT AREAS

Just and lasting peace and the rule of law

SECTOR OUTCOME

Advancing Philippine Interests in the International Community

ORGANIZATIONAL OUTCOME

1. Foreign relations strengthened to promote a stable security environment and economic growth
2. Overseas Filipinos protected and engaged
3. Consular services strengthened

PERFORMANCE INFORMATION

KEY STRATEGIES

1. Contribution to the protection of Philippine territorial integrity and national sovereignty
2. Strengthening of economic diplomacy coordination within and outside DFA
3. Strengthening of the delivery of frontline services to overseas Filipinos in terms of assistance to nationals and legal assistance
4. Delivery of fast, accessible, citizen-oriented and efficient consular services for Filipinos at home and abroad

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2015 TARGETS
Foreign relations strengthened to promote a stable security environment and economic growth		
Representation of Philippine position(s) in bilateral / multilateral security and economic negotiations / fora		>Satisfactory
Percentage increase in cultural and public diplomacy activities organized or participated in		>5 per annum
Overseas Filipinos protected and engaged		
Representation of Philippine position(s) in bilateral / multilateral labor / migration negotiations / fora		>Satisfactory
Overseas Filipino voters registered		>10% increase in the number of Overseas Filipino voters registered over the previous election
Consular services strengthened		
Client satisfaction rating increased		>5% increase per year in client satisfaction rating
MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)		2015 Targets

MFO 1: FOREIGN POLICY SERVICES

Number of policies developed and issued or updated and disseminated	4,440
Percentage of stakeholders who rate foreign policies as good or better	92%
Percentage of policies that are reviewed, updated and disseminated in the last three (3) years	92%

MFO 2: DIPLOMATIC AND CONSULAR SERVICES

Number of consular and legal documents issued	3,451,487
Percentage of clients that rate the services as good or better	92%
Percentage of consular and legal documents issued within the prescribed period	100%
Number of overseas Filipinos assisted	21,500
Percentage of Filipinos assisted who rate the DFA assistance as good or better	92%
Percentage of requests for assistance responded to within the prescribed period	100%

B. FOREIGN SERVICE INSTITUTE

STRATEGIC OBJECTIVES

MANDATE

The Foreign Service Institute (FSI) serves as the center for the development and professionalization of the career foreign service corps. A research institution on issues and problems with foreign policy implications, as well as on global and regional strategies and management of foreign affairs, the FSI acts as the DFA's institutional consultant on matters related to foreign policies and programs, and development management, planning and review.

VISION

A premier language school, training and research institute for international relations and related fields with in-house capability in these areas of specialization. Its personnel are experts by experience and academic training in their respective areas of specialization or function and are totally committed to providing the best training and research output to the complete satisfaction of its clients.

MISSION

To upgrade the FSI personnel's capability in order to be credible in everything they do; to train and develop with excellence the capabilities of its clients to their maximum potential through programs attuned to changes in international relations and diplomacy; to influence substantially through its research output every foreign and security thrusts of the government.

KEY RESULT AREAS

Just and lasting peace and the rule of law

SECTOR OUTCOME

Advancing Philippine Interests in the International Community

ORGANIZATIONAL OUTCOME

Competencies of DFA personnel enhanced

PERFORMANCE INFORMATION

KEY STRATEGIES

Conduct of training programs for the career foreign service corps and personnel of other relevant government agencies utilizing various training modules, and production of research papers for submission to DFA or for dissemination in the form of print, electronic, and other online publications using modern and efficient publishing tools and standards.

ORGANIZATIONAL OUTCOMES (Oos) / PERFORMANCE INDICATORS (PIs)

BASELINE

2015 TARGETS

Competencies of DFA personnel enhanced

Percentage of DFA personnel who consider FSI training, research and information services useful

50% + 1 of DFA respondents who rate FSI's services as useful

MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)

2015 Targets

MFO 1: CAREER FOREIGN SERVICE TRAINING

Number of training programs conducted	70
Percentage of participants who rate training as good or better	90%
Percentage of training programs conducted on schedule	90%

MFO 2: TECHNICAL ADVISORY SERVICES

Percentage of research papers completed and disseminated to DFA and other government agencies	90%
Percentage of research papers adopted and published	90%
Percentage of research papers submitted three (3) days prior to prescribed period	90%

C. TECHNICAL COOPERATION COUNCIL OF THE PHILIPPINES

STRATEGIC OBJECTIVES

MANDATE

The Technical Cooperation Council of the Philippines (TCCP) acts as the national focal point for Technical Cooperation among Developing Countries (TCDC) and as such implements a technical cooperation program in favor of developing and least developed countries (DCs and LDCs), coordinates related projects and activities implemented by government and non-government organizations, and undertakes research on the technical assistance requirements of DCs and LDCs.

VISION

A socially and economically developed, interdependent and empowered DCs and LDCs able to maintain harmony and sustainable growth, and to manage globalization effectively with the Philippines in a leadership role.

MISSION

As the focal point for South-South Cooperation of the Philippines, to formulate and execute the Philippine Technical Cooperation Program in favor of DCs, particularly the least developed among them, bearing in mind the further strengthening of the competitive edge of the Philippines in socio-economic development.

KEY RESULT AREAS

Just and lasting peace and the rule of law

SECTOR OUTCOME

Advancing Philippine Interests in the International Community

ORGANIZATIONAL OUTCOME

Foreign technical and economic assistance and cooperation with developing and least developed countries enhanced and advanced

PERFORMANCE INFORMATION

KEY STRATEGIES

Increasing the number of experts to be sent out, projects and beneficiary countries through the efficient utilization of the TCCP budget and cooperation of other aid organizations.

ORGANIZATIONAL OUTCOMES (Oos) / PERFORMANCE INDICATORS (PIs)	BASELINE	2015 TARGETS
Foreign technical and economic assistance and cooperation with developing and least developed countries enhanced and advanced		
Percentage of foreign technical cooperation programs implemented on schedule and rated satisfactory increased		>80%

MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)	2015 Targets
MFO 1: COORDINATION AND TRAINING SERVICES	
Number of training courses conducted	7
Percentage of participants who rate the training courses as good or better	90%
Percentage of training courses conducted on schedule	90%

D. UNESCO NATIONAL COMMISSION OF THE PHILIPPINES

STRATEGIC OBJECTIVES

MANDATE

The UNESCO National Commission of the Philippines (UNACOM) serves as a vehicle for promoting UNESCO's ideals, programmes, and activities aimed at creating a society where each individual can live and work in dignity and participate fully in the country's development.

VISION

UNESCO National Commission of the Philippines as the primary enabling agency in maximizing Philippine engagement in UNESCO and in advancing UNESCO programs in the Philippines

MISSION

1. To serve as an advisory/consultative and liaison body that would associate/bridge or link the work and programs of relevant bodies/agencies in the Philippine government with UNESCO's own work in educational, scientific and cultural matters and concerns.

2. To ensure that UNESCO's mandates and programmes are promoted and implemented in the Philippines through closely working with partners at the national and local levels, UNESCO Secretariat at Headquarters and in the field, and other National Commissions.

3. To bring in the Philippines experiences and perspectives in crafting and refinement of UNESCO policies and programs

KEY RESULT AREAS

1. Transparent, accountable, and participatory governance
2. Poverty reduction and empowerment of the poor and vulnerable
3. Integrity of the environment and climate change adaptation and mitigation

SECTOR OUTCOME

Advancing Philippine Interests in the International Community

ORGANIZATIONAL OUTCOME

Philippine linkage in UNESCO's programs and activities on education, science and technology, social and human sciences, culture, and communication and information strengthened

PERFORMANCE INFORMATION

KEY STRATEGIES

Ensuring that UNESCO's mandates and programmes are promoted and implemented in the Philippines.

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

BASELINE

2015 TARGETS

Philippine linkage in UNESCO's programs and activities on education, science and technology, social and human sciences, culture, and communication and information strengthened

Success rating of the Philippine position in UNESCO	a. Strong - above 12	
a. International conferences and missions attended by UNACOM	Satisfactory - 8 to 12	a. Strong
b. Foreign missions received or hosted by UNACOM for international exchanges	b. Strong - 10 above	b. Strong
	Satisfactory - 7 to 10	
Percentage increase of UNESCO investment to the Philippines	a. Strong - 17 above	
a. UNESCO programs and projects implemented by partner agencies / organization / LGU	Satisfactory - 12 to 17	
b. Philippine participation to UNESCO programs and projects		
Strong - 100%	b. Strong - 17 above	a. Strong
Satisfactory - 75% to 99%	Satisfactory - 12 to 17	b. Strong

MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)

2015 Targets

MFO 1: PROMOTION OF UNESCO PROJECTS

Number of projects coordinated	35
Percentage of projects coordinated rated good or better	100%
Percentage of project reports submitted within the prescribed period	90%