# XXXII. CIVIL SERVICE COMMISSION

# A. CIVIL SERVICE COMMISSION

# Appropriations/Obligations

(In Thousand Pesos)

	( Obligation-Based )		( Cash-Base	d )
Description	2018	2019		2020
			CSC <b>O</b> M	Recommendation
New General Appropriations	1,483,294	1,709,703	( 2,383,2	1,602,103
General Fund	1,483,294	1,709,703	( 2,383,2	1,602,103
Automatic Appropriations	94,569	92,438	( 95,5	96,673
Retirement and Life Insurance Premiums	94,569	92,438	( 95,5	96,673
Continuing Appropriations		795		
Unobligated Releases for Capital Outlays R.A. No. 10964		795		
Budgetary Adjustment(s)	88,199			
Transfer(s) from: Miscellaneous Personnel Benefits Fund Pension and Gratuity Fund	27,786 60,413			
Total Available Appropriations	1,666,062	1,802,936	( 2,478,	767) 1,698,776
Unused Appropriations	( 4,828)	( 795)		
Unreleased Appropriation Unobligated Allotment	( 2,592) ( 2,236)	( 795)		
TOTAL OBLIGATIONS	1,661,234	1,802,141	( 2,478,	767) 1,698,776 ==== ========

# EXPENDITURE PROGRAM (in pesos)

	( Obligation-Based )	( Cash-Bas	ed )
GAS / STO / OPERATIONS / PROJECTS	2018 Actual	2019 Current	2020 Proposed
General Administration and Support	796,258,000	891,397,000	784,660,000
Regular	796,258,000	891,397,000	784,660,000
PS MOOE FinEx CO	490,948,000 150,332,000 9,000 154,969,000	455,805,000 211,666,000 9,000 223,917,000	544,531,000 230,151,000 9,000 9,969,000
Support to Operations	44,494,000	45,898,000	43,936,000
Regular	44,494,000	45,898,000	43,936,000
PS MOOE	38,521,000 5,973,000	39,765,000 6,133,000	37,638,000 6,298,000

Operations	820,482,000	864,846,000	870,180,000
Regular	794,906,000	831,842,000	836,628,000
PS MOOE	716,547,000 78,359,000	765,366,000 66,476,000	767,465,000 69,163,000
Projects / Purpose	25,576,000	33,004,000	33,552,000
MOOE	25,576,000	33,004,000	33,552,000
TOTAL AGENCY BUDGET	1,661,234,000	1,802,141,000	1,698,776,000
Regular	1,635,658,000	1,769,137,000	1,665,224,000
PS MOOE FinEx CO Projects / Purpose MOOE	1,246,016,000 234,664,000 9,000 154,969,000 25,576,000	1,260,936,000 284,275,000 9,000 223,917,000 33,004,000	1,349,634,000 305,612,000 9,000 9,969,000 33,552,000
	2018	STAFFING SUMMARY 2019	2020
TOTAL STAFFING Total Number of Authorized Positions Total Number of Filled Positions	1,475 1,306	1,475 1,316	1,475 1,316

	PROPOSED 2020 ( Cash-Based )							
OPERATIONS BY PROGRAM	PS	MOOE	C0	TOTAL				
CIVIL SERVICE HUMAN RESOURCE GOVERNANCE PROGRAM	34,513,000	56,213,000		90,726,000				
CIVIL SERVICE PROFESSIONALIZATION AND WORKPLACE COOPERATION PROGRAM	535,210,000	39,201,000		574,411,000				
ADMINISTRATIVE JUSTICE PROGRAM	132,448,000	7,301,000		139,749,000				

# EXPENDITURE PROGRAM BY CENTRAL / REGIONAL ALLOCATION, 2020 ( Cash-Based ) (in pesos)

REGION	PS	MOOE	FinEx	СО	TOTAL
CENTRAL OFFICE	543,388,000	281,238,000	9,000	9,969,000	834,604,000
Regional Allocation	709,573,000	57,926,000			767,499,000
National Capital Region (NCR)	87,079,000	9,234,000			96,313,000
Region I - Ilocos	36,244,000	3,684,000			39,928,000
Cordillera Administrative Region (CAR)	41,624,000	2,746,000			44,370,000
Region II - Cagayan Valley	33,674,000	2,615,000			36,289,000
Region III - Central Luzon	46,935,000	3,920,000			50,855,000
Region IVA - CALABARZON	53,158,000	5,039,000			58,197,000
Region V - Bicol	44,612,000	3,475,000			48,087,000
Region VI - Western Visayas	47,857,000	3,629,000			51,486,000
Region VII - Central Visayas	42,351,000	3,579,000			45,930,000
Region VIII - Eastern Visayas	43,293,000	3,547,000			46,840,000
Region IX - Zamboanga Peninsula	36,675,000	2,472,000			39,147,000
Region X - Northern Mindanao	39,751,000	3,279,000			43,030,000
Region XI - Davao	45,546,000	3,159,000			48,705,000
Region XII - SOCCSKSARGEN	39,033,000	2,364,000			41,397,000
Region XIII - CARAGA	38,520,000	2,957,000			41,477,000
Autonomous Region in Muslim Mindanao (ARMM)	33,221,000	2,227,000			35,448,000
TOTAL AGENCY BUDGET	1,252,961,000	339,164,000	9,000	9,969,000	1,602,103,000
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#### SPECIAL PROVISION(S)

- Organizational Structure. Notwithstanding any provision of law to the contrary and within the limits of appropriations in this Act, the Chairperson of CSC is hereby authorized to:
  - (a) formulate and implement the CSC's organizational structure;
  - (b) fix and determine the salaries, allowances and other benefits of personnel of the CSC in accordance with the rates and levels authorized under R.A. No. 6758, as amended, and R.A. No. 6866, as amended; and
  - (c) create new positions, transfer an item or make other adjustments in the Personnel Services itemization, whenever public interest so requires.

Implementation of the foregoing shall be subject to: (i) compliance with organization, staffing and position classification and compensation standards of the DBM; (ii) scrap and build policy; and (iii) submission to DBM of a resolution stating the changes in the organization and staffing in accordance with the foregoing standards and policy for proper documentation.

The officials and employees whose positions are affected by a reorganization shall be granted retirement benefits or separation pay in accordance with existing laws, which shall be payable from any unexpended balance of, or savings in the appropriations of the CSC.

- 2. Use of Savings. The Chairperson of CSC is hereby authorized to use savings to augment actual deficiencies in its appropriations in accordance with Section 25(5), Article VI of the Constitution and the General Provisions of this
- 3. Reporting and Posting Requirements. The CSC shall submit quarterly reports on its financial and physical accomplishments, within thirty (30) days after the end of every quarter, through the following:
  - (a) Unified Reporting System (URS) or other electronic means for reports not covered by the URS; and
  - (b) CSC's website.

The CSC shall send written notice when said reports have been submitted or posted on its website to the DBM, House of Representatives, Senate of the Philippines, House Committee on Appropriations, Senate Committee on Finance, and other offices where the submission of reports is required under existing laws, rules and regulations. The date of notice to said agencies shall be considered the date of compliance with this requirement.

4. Appropriations for Activities or Projects. The amounts appropriated herein shall be used specifically for the following activities or projects in the indicated amounts and conditions:

			<del>-</del>	Current Operatin	g Expenditures						
		Personnel	5ervices	Maintenan Operating	ce and Other Expenses			nancial Expenses Capital Outlays			Total
		CSCOM	Recommendation	CSCOM	Recommendation	CSCOM	Recommendation	CSCOM	Recommendation	CSCOM	Recommendation
PROGRAMS											
	General Administration and										355 465 000
S	Support	( 614,458,000)	516,337,000	( 273,795,000)	230,151,000	( 9,000)	9,000	( 652,096,000)	9,969,000	(1,540,358,000)	756,466,000
	General Management and Supervision	( 451,504,000)	347,842,000	( 273,795,000)	230,151,000	( 9,000)	9,000	( 652,096,000)	9,969,000	(1,377,404,000)	587,971,000
N	National Capital Region (NCR)		219,249,000		205,630,000		9,000		9,969,000		434,857,000
	Central Office		205,981,000		199,240,000		9,000		9,969,000		415,199,000
	Regional Office - NCR		13,268,000		6,390,000						19,658,000
i	Region I - Ilocos		6,550,000		2,153,000						8,703,000
	Regional Office - I		6,550,000		2,153,000						8,703,000
	Cordillera Administrative Region (CAR)		8,706,000		1,358,000						10,064,000
	Regional Office - CAR		8,706,000		1,358,000						10,064,000
1	Region II - Cagayan Valley		5,569,000		1,334,000						6,903,000
	Regional Office - II		5,569,000		1,334,000						6,903,000
	Region III - Central Luzon		7,272,000		1,792,000						9,064,000
	Regional Office - III		7,272,000		1,792,000						9,064,000
			10,786,000		2,115,000						12,901,000
	Region IVA - CALABARZON  Regional Office - IVA		10,786,000		2,115,000						12,901,000
			0.700.000		1,884,000						11,093,000
	Region V - Bicol Regional Office - V		9,209,000		1,884,000						11,093,000
											10,840,000
	Region VI - Western Visayas Regional Office - VI		9,092,000	•	1,748,000						10,840,000
	Regional Office - VI		.,,								10 500 000
	Region VII - Central Visayas		8,550,000	•	2,010,000						10,560,000
	Regional Office - VII		8,550,000	1	2,010,000						10,300,000
	Region VIII - Eastern Visayas		8,734,000	)	1,913,000						10,647,000
	Regional Office - VIII		8,734,00	)	1,913,000						10,647,000
	Region IX - Zamboanga Peninsula		9,019,00	1	1,211,000						10,230,000
	Regional Office - IX		9,019,00		1,211,000	I					10,230,00
	_			•	1 855 000	1					11,396,00
	Region X - Northern Mindanao		9,540,00	_	1,856,00						11,396,00
	Regional Office - X		3,340,00	·	1,000,000						
	Region XI - Davao		9,596,00	<u>o</u>	1,625,00	-					11,221,00
	Regional Office - XI		9,596,00	0	1,625,00	ו					11,221,00
	Region XII - 50CCSKSARGEN		8,010,00	0	933,00	<u> </u>					8,943,00
	Regional Office - XII		8,010,00	0	933,00	0					8,943,00
	Danie VIII CADACA		9,770,00	10	1,577,00	0					11,347,00
	Region XIII - CARAGA  Regional Office - XIII		9,770,00	_	1,577,00	-					11,347,00
			9 100 0	10	1,012,00						9,202,00
	Autonomous Region in Muslim Mindanao (ARMM)		8,190,00 8,190,00	<del>-</del>	1,012,00	-					9,202,00
100000100002000	Regional Office - ARMM  Administration of Personnel				7,					( 162,954,000	) 168,495,0
	Benefits	( 162,954,000	168,495,0	<u>10</u>						<u></u>	
	National Capital Region (NCR)		159,889,0	00							159,889,0
	Central Office		159,889,0	00							159,889,0
	Cordillera Administrative Region (CAR)		1,818,0	00							1,818,0
	Regional Office - CAR		1,818,0	_							1,818,0
	_			••							1,079,0
	Region V - Bicol		1,079,0								1,079,0
	Regional Office - V		0,810,1								4 247 2
	Region VI - Western Visayas		1,247,0								1,247,0
	Regional Office - VI		1,247,0	00							1,247,1
	Region XI - Davao		2,714,0	00							2,714,0
	Regional Office - XI		2,714,0	00							2,714,0
	Region XII - 50CCSK5ARGEN		1,748,0	00							1,748,0
	Regional Office - XII		1,748,0								1,748,0
	· · · · ·										

200000000000000	Support to Operations	( 35,893,000)	34,453,000	( 6,298,000)	6,298,000	<u>9</u>	( 42,191,000)	40,751,000
200000100001000	Corporate Communication, Internal Planning, Internal Audit, ICT Management, and Commission Secretariat and	/ 25 003 000						
	Legislative/External Relations Activities	( 35,893,000)	34,453,000	( 6,298,000)	6,298,000		( 42,191,000)	40,751,000
	National Capital Region (NCR)  Central Office		34,453,000		6,298,000		<del></del>	40,751,000
Sub-total, Suppo		( 35,893,000)	34,453,000	( 6,298,000)	6,298,000	- 9	( 42,191,000)	40,751,000
3000000000000000	Operations	( 697,445,000)	702,171,000	( 103,267,000)	102,715,000	<u>.</u>	( 800,712,000)	804,886,000
	00 : Improved quality of civil servants	( 697,445,000)	702,171,000	( 103,267,000)	102,715,000	<u>(</u>	( 800,712,000)	804,886,000
310100000000000	CIVIL SERVICE HUMAN RESOURCE GOVERNANCE PROGRAM	( 34,465,000)	34,513,000	( 56,213,000)	56,213,000	g	( 90,678,000)	90,726,000
310101000000000	CIVIL SERVICE HR POLICY AND INFORMATION MANAGEMENT SUB-PROGRAM	( 20,802,000)	20,825,000	( 17,051,000)	17,051,000		( 37,853,000)	37,876,000
310101100001000	HR accreditation and HR policy research development, implementation, and						( 36,003,000)	36,026,000
	monitoring and evaluation	( 19,822,000)	19,845,000	( 16,181,000)	16,181,000	<u>,                                    </u>		
	National Capital Region (NCR)		19,845,000		5,667,000 4,424,000			25,512,000
	Central Office  Regional Office - NCR		19,845,000		1,243,000			1,243,000
	Region I - Ilocos				613,000			613,000
	Regional Office - I				613,000			613,000
	Cordillera Administrative Region (CAR)				684,000			684,000
	Regional Office - CAR				684,000			684,000
	Region II - Cagayan Valley				628,000			628,000
	Regional Office - II				628,000			628,000
	Region III - Central Luzon				949,000			949,000
	Regional Office - III				949,000			949,000
	Region IVA - CALABARZON				1,336,000			1,336,000
	Regional Office - IVA				1,336,000			1,336,000
	Region V - Bicol				711,000		_	711,000
	Regional Office - V				711,000			711,000
	Region VI - Western Visayas				927,000			927,000
	Regional Office - VI				927,000			927,000
	Region VII - Central Visayas				626,000		_	626,000
	Regional Office - VII				626,000			
	Region VIII - Eastern Visayas				755,000 755,000		_	755,000 755,000
	Regional Office - VIII							449,000
	Region IX - Zamboanga Peninsula				449,000			449,000
	Regional Office - IX							590,000
	Region X - Northern Mindanao Regional Office - X				590,000			590,000
	Region XI - Davao				722,000		_	722,000
	Regional Office - XI				722,000			722,000
	Region XII - SOCCSKSARGEM				664,000		_	664,000
	Regional Office - XII				664,000			664,000
	Region XIII - CARAGA				472,000			472,000
	Regional Office - XIII				472,000			472,000
	Autonomous Region in Muslim Mindanao (ARMM)				388,000	!	_	388,000
	Regional Office - ARMM				388,000			388,000
31010110000200	O Government HR records management and Government HR inventory	( 980,000)	980,00	0 ( 870,000	870,000	1	( 1,850,000)	1,850,000
	National Capital Region (NCR)		980,00	<u>o</u>	870,000	2	_	1,850,000
	Central Office		980,00		870,000		( 52,825,000)	1,850,000 52,850,000
	0 PUBLIC ASSISTANCE SUB-PROGRAM 00 Public Assistance and Contact	( 13,663,000)	13,688,00			<del>-</del>	( 19,273,000)	19,298,000
3101021000010	Center ng Bayan operations/services	( 13,663,000	13,688,0	00 ( 5,610,000	5,610,00	<u>0</u>	12,273,000/	
	National Capital Region (NCR)		13,688,0	-	5,610,00	-	-	19,298,000
	Central Office		13,688,0	00	5,610,00	עו		
	Project(s) Locally-Funded Project(s)			( 33,552,00	0) 33,552,00	00	( 33,552,000)	33,552,000
3101022000010							( 33,552,000)	33,552 <u>,000</u>
	of 2007"	· <del>·</del>		( 33,552,00	33,552,00	<u>0</u>	( 33,332,000)	
	National Capital Region (NCR)				33,552,00	=	-	33,552,000
	Central Office				33,552,00			

( 570,847,000) 574,411,000

310200000000000	CIVIL SERVICE		•		
	PROFESSIONALIZATION AND WORKPLACE COOPERATION PROGRAM	( 531,094,000)	535,210,000 (	39,753,000)	39,201,000
310201000000000	CIVIL SERVICE PROFESSIONALIZATION SUB-PROGRAM	( 395,716,000)	398,095,000 (	21,795,000)	21,795,000
310201100001000	Grant of Eligibility (Via Eligibility Examinations and Special Laws),				
	Appointments Validation/Attestation and Rewards and Recognition/Honor Awards	( 395,716,000)	398,095,000 (	21,795,000)	21,795,000
	National Capital Region (NCR)		86,193,000	_	18,816,000
	Central Office		28,495,000		18,386,000
	Regional Office - NCR		57,698,000		430,000
	Region I - Ilocos		15,531,000		330,000
	Regional Dffice - I		15,531,000	-	330,000
	Cordillera Administrative Region (CAR)		20,106,000		190,000
	Regional Office - CAR		20,106,000	-	190,000
	Regional office - City		21,111,111		
	Region II - Cagayan Valley		15,527,000	-	181,000
	Regional Office - II		15,527,000		181,000
	Region III - Central Luzon		25,335,000		250,000
	Regional Office - III		25,335,000		250,000
	Region IVA - CALABARZON		30,708,000		290,000
	Regional Office - IVA		30,708,000	•	290,000
	Region V - Bicol		21,382,000		200,000
	Regional Office - V		21,382,000		200,000
	Region VI - Western Visayas		25,090,000		186,000
	Regional Office - VI		25,090,000		186,000
	Region VII - Central Visayas		24,367,000		190,000
	Regional Office - VII		24,367,000		190,000
			22,299,000		197,000
	Region VIII - Eastern Visayas Regional Office - VIII		22,299,000		197,000
	REGIONAL OTTICE : TILL				
	Region IX - Zamboanga Peninsula		15,987,000		193,000
	Regional Office - IX		15,987,000		193,000
	Region X - Northern Mindanao		19,251,000		137,000
	Regional Office - X		19,251,000		137,000
	Region XI - Davao		20,807,000		143,000
	Regional Office - XI		20,807,000		143,000
	Danies VIII COCCENTADOSN		20,069,000		150,000
	Region XII - SOCCSKSARGEN  Regional Office - XII		20,069,000		150,000
	-				
	Region XIII - CARAGA		17,304,000		112,000
	Regional Office - XIII		17,304,000		112,000
	Autonomous Region in Muslim Mindanao (ARMM)		18,139,000		230,000
	Regional Office - ARMM		18,139,000		230,000
3102020000000000	CIVIL SERVICE CAPABILITY BUILDING SUB-PROGRAM	( 122,136,000)	123,867,000	( 15,679,000)	15,679,000
310202100001000	Competency-based learning and development including GAD mainstreaming	( 122,136,000)	123,867,000	( 15,679,000)	15,679,000
	National Capital Region (NCR)		25,252,000		9,378,000
	Central Office		18,580,000		8,745,000
	Regional Office - NCR		6,672,000		633,000
			8,187,000		399,000
	Region I - Ilocos Regional Office - I		8,187,000		399,000
	-				336,000
	Cordillera Administrative Region (CAR)		6,087,000		336,000
	Regional Office - CAR		0,007,000		
	Region II - Cagayan Valley		6,134,000		301,000
	Regional Office - II		6,134,000		301,000

( 417,511,000)	419,890,000
( 417,511,000)	419,890,000
_	105,009,000
	46,881,000
	58,128,000
	15,861,000
	15,861,000
_	20,296,000
	20,296,000
	15,708,000
	15,708,000
	25,585,000
	25,585,000
	30,998,000
	30,998,000
	21,582,000
	21,582,000
	25,276,000
	25,276,000
	24,557,000
	24,557,000
	22,496,000
	22,496,000
	16,180,000
	16,180,000
	19,388,000
	19,388,000
	20,950,000
•	20,950,000
	20,219,000
	20,219,000
	17,416,000
	17,416,000
	18,369,000
	18,369,000
( 137,815,000)	139,546,000
( 137,815,000)	139,546,000
	34,630,000
	27,325,000
	7,305,000
	8,586,000
	8,586,000
	6,423,000
	6,423,000
	6,435,000

	Autonomous Region in Muslim Mindanao (ARMM)			-	40,000			40,000
	Regional Office - ARMM				40,000			40,000
310300000000000	ADMINISTRATIVE JUSTICE PROGRAM	( 131,886,000)	132,448,000 (	7,301,000)	7,301,000		( 139,187,000)	139,749,000
310300100001000	Efficient and effective administrative justice	( 131,886,000)	132,448,000	7,301,000)	7,301,000		( 139,187,000)	139,749,000
	National Capital Region (NCR)	¥4.5	57,670,000		3,569,000			61,239,000
	Central Office		48,229,000		3,119,000			51,348,000
	Regional Office - NCR		9,441,000		450,000			9,891,000
	Region I - Ilocos		5,976,000		149,000			6,125,000
	Regional Office - I		5,976,000		149,000			6,125,000
	Cordillera Administrative Region (CAR)		4,907,000		148,000			5,055,000
	Regional Office - CAR		4,907,000		148,000			5,055,000
	Region II - Cagayan Valley		6,444,000		141,000			6,585,000
	Regional Office - II		6,444,000		141,000			6,585,000
	Region III - Central Luzon		6,177,000		261,000			6,438,000
	Regional Office - III		6,177,000		261,000			6,438,000
	Region IVA - CALABARZON		7,088,000		497,000			7,585,000
	Regional Office - IVA		7,088,000		497,000			7,585,000
	Region V - Bicol		5,570,000		240,000			5,810,000
	Regional Office - V		5,570,000		240,000			5,810,000
	Region VI - Western Visayas		5,783,000		244,000			6,027,000
	Regional Office - VI		5,783,000		244,000			6,027,000
	Region VII - Central Visayas		3,157,000		240,000			3,397,000
	Regional Office - VII		3,157,000		240,000			3,397,000
	Region VIII - Eastern Visayas		4,987,000		240,000			5,227,000
	Regional Office - VIII		4,987,000		240,000			5,227,000
	Region IX - Zamboanga Peninsula		5,468,000		240,000			5,708,000
	Regional Office - IX		5,468,000		240,000			5,708,000
	Region X - Northern Mindanao		5,137,000		240,000			5,377,000
	Regional Office - X		5,137,000		240,000			5,377,000
	Region XI - Davao		4,653,000		250,000			4,903,000
	Regional Office - XI		4,653,000		250,000			4,903,000
	Region XII - SOCC5K5ARGEN		2,152,000		240,000			2,392,000
	Regional Office - XII		2,152,000		240,000			2,392,000
	Region XIII - CARAGA		4,754,000		402,000			5,156,000
	Regional Office - XIII		4,754,000		402,000			5,156,000
	Autonomous Region in Muslim Mindanao (ARMM)		2,525,000		200,000			2,725,000
	Regional Office - ARMM		2,525,000		200,000			2,725,000
Sub-total, Ope	rations	( 697,445,000)	702,171,000	( 103,267,000)	102,715,000		( 800,712,000)	804,886,000
TOTAL NEW APPR	OPRIATIONS	P(1,347,796,000)	P 1,252,961,000	P( 383,360,000)	P 339,164,000	( 9,000) P 9,000 P( 652,0	96,000) P 9,969,000 P(2,383,261,000)	P 1,602,103,000

# Obligations, by Object of Expenditures

CYs 2018-2020

CIS	2010-2020	,
(In	Thousand	Pesos)

(In Thousand Pesos)	( Obligation-Based )	(	( Cash-Based )		
	2018	2019	2020	)	
		_	CSCOM	Recommendation	
Current Operating Expenditures					
Personnel Services		š.			
Civilian Personnel					
Permanent Positions Basic Salary	806,778	770,308	862,614	805,582	
Total Permanent Positions	806,778	770,308	862,614	805,582	
Other Compensation Common to All Personnel Economic Relief Allowance Representation Allowance Transportation Allowance Clothing and Uniform Allowance Honoraria Mid-Year Bonus - Civilian	27,045 21,093 20,823 5,635 625 70,609	28,176 21,510 20,340 7,044 625 64,193	28,175 20,730 20,730 7,038 625 64,193	31,584 21,684 20,694 7,896 625 67,134	

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GRAND TOTAL	1,661,234	1,802,141	2,478,767	1,698,776
TOTAL CAPITAL OUTLAYS	154,969	223,917	652,096	9,969
Furniture, Fixtures and Books Outlay Intangible Assets Outlay	13,175 21,394	12,210 16,995	12,450	
Transportation Equipment Outlay		1,500	38,500	3,303
Property, Plant and Equipment Outlay Land Improvements Outlay Infrastructure Outlay Buildings and Other Structures Machinery and Equipment Outlay	120,400	164,286 28.926	16,050 507,844 42,058 35,194	9,969

# STRATEGIC OBJECTIVES

SECTOR OUTCOME : People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

ORGANIZATIONAL OUTCOME : Improved quality of civil servants

# PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIS)	2018 GAA Targets	Actual
Improved quality of civil servants		
CIVIL SERVICE HUMAN RESOURCE GOVERNANCE PROGRAM		
CIVIL SERVICE HR POLICY AND INFORMATION MANAGEMENT SUB-PROGRAM		
Outcome Indicators 1. Number of users utilizing data for policy and program development of agencies	For baseline setting	60,352
<ol><li>Percentage of stakeholders who rate the policies as satisfactory or better</li></ol>	70%	82.76% (96/116)
<ol><li>Number of accredited agencies with PRIME HRM Bronze Level Award</li></ol>	56	136
<ol> <li>Number/Percentage of agencies with functional Strategic Performance Management System (SPMS)</li> </ol>	New set of target based on mapping	91.67% (121 agencies)
Output Indicators  1. Number of assisted agencies compliant with PRIME HRM Systems (Maturity Level 2: Process-defined HR Systems) [RECOGNITION]	89	265
<ol><li>Timely updating of Government Human Resource Inventory (Annual)</li></ol>	2017 IGHR released on July 2018	2017 IGHR released on July 13, 2018
<ol><li>Percentage/ number of authenticated copies of requested records issued within prescribed time</li></ol>	100%	100% (193,370/193,370)
PUBLIC ASSISTANCE SUB-PROGRAM		
Outcome Indicator  1. Percentage/number of Frontline Service Offices (FSO) with Report Card Survey passing rate	65%	On hold due to the EODB-EGSD Act of 2018

Output Indicators  1. Resolution rate (of received and referred complaints via PACD/CCB/8888)	90%	92.44% (4,330/4,684)
<ol> <li>Percentage/number of Frontline Service Offices (FSO)         covered with Report Card Survey</li> </ol>	100%	On hold due to the EODB-EGSD Act of 2018
CIVIL SERVICE PROFESSIONALIZATION AND WORKPLACE COOPERATION PROGRAM		
CIVIL SERVICE PROFESSIONALIZATION SUB-PROGRAM		
Outcome Indicators 1. Number of eligibles absorbed in the government using their Certificate of Eligibility for the first time	For baseline setting	12,849
<ol><li>Number / Percentage of appointments acted upon over appointments received</li></ol>	N/A	N/A
Output Indicators 1. Number/percentage increase in the pool of eligibles	45,000	98,244 (218.32%)
<ol><li>Number of civil service examination conducted according to time and venue planned</li></ol>	10	90
<ol> <li>Percentage of appointments acted upon over appointments received within one (1) hour and forty-five (45) minutes</li> </ol>	100%	94.33% (517,078/548,176)
CIVIL SERVICE CAPABILITY BUILDING SUB-PROGRAM		
Outcome Indicator  1. Number of agencies reporting application of learning (Level 3 Learning & Development Evaluation of Behavior/Application)	For baseline setting	4
Output Indicators 1. Number/percentage of Learning & Development participant days	95,000	153,372
2. Overall Learning and Development Satisfaction Rating	94% at least VS	97.23% VS
PUBLIC SECTOR UNIONISM SUB-PROGRAM		
Outcome Indicator 1. Percentage of CNA-related disputes resolved through amicable settlement	50%	100% (2/2)
Output Indicators 1. Number of agencies with accredited public sector unions	888	929
2. Number of accredited PSUs with CNAs	560	680
ADMINISTRATIVE JUSTICE PROGRAM		
Outcome Indicator  1. Administrative Case Disposition Rate (Promulgation Rate)	55%	55.61% (10,852/19,513)
Output Indicator 1. Case resolution rate	70%	82.85% (8,991/10,852)

# PERFORMANCE INFORMATION

PERFORMA	NCE INFORMATION		
ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	Baseline	2019 Targets	2020 NEP Targets
Improved quality of civil servants			
CIVIL SERVICE HUMAN RESOURCE GOVERNANCE PROGRAM			
CIVIL SERVICE HR POLICY AND INFORMATION MANAGEMENT SUB-PROGRAM			
Outcome Indicators  1. Number of users utilizing data for policy and program development of agencies	For baseline setting	2,000	70,000
<ol><li>Percentage of stakeholders who rate the policies as satisfactory or better</li></ol>	70%	75%	80%
<ol> <li>Number of accredited agencies with PRIME HRM Bronze Level Award</li> </ol>	56	100	169
<ol> <li>Number/Percentage of agencies with functional Strategic Performance Management System (SPMS)</li> </ol>	N/A	N/A	N/A
Output Indicators  1. Number of assisted agencies compliant with PRIME HRM Systems (Maturity Level 2: Process-defined HR Systems) [RECOGNITION]	89	89	181
<ol><li>Timely updating of Government Human Resource Inventory (Annual)</li></ol>	2017 IGHR released in July 2018	2018 IGHR released in July 2019	2019 IGHR released in July 2020
<ol><li>Percentage/ number of authenticated copies of requested records issued within prescribed time</li></ol>	100%	100%	100%
PUBLIC ASSISTANCE SUB-PROGRAM			
Outcome Indicator 1. Percentage/number of Frontline Service Offices (FSO) with Report Card Survey passing rate	65%	65%	For removal/deletion starting 2020 (already an Anti-Red Tape Authority mandate)
Output Indicators 1. Resolution rate (of received and referred complaints via PACD/CCB/8888)	90%	90%	90%
<ol><li>Percentage/number of Frontline Service Offices (FSO) covered with Report Card Survey</li></ol>	100%	100%	For removal/deletion starting FY 2020 (already an Anti-Red Tape Authority mandate)
CIVIL SERVICE PROFESSIONALIZATION AND WORKPLACE COOPERATION PROGRAM			
CIVIL SERVICE PROFESSIONALIZATION SUB-PROGRAM			
Outcome Indicators 1. Number of eligibles absorbed in the government using their Certificate of Eligibility for the first time	For baseline setting	1,000	12,000
<ol><li>Number / Percentage of appointments acted upon over appointments received</li></ol>	N/A	50%	55%
Output Indicators 1. Number/percentage increase in the pool of eligibles	45,000	47,000	48,880
<ol><li>Number of civil service examination conducted according to time and venue planned</li></ol>	10	10	12

<ol> <li>Percentage of appointments acted upon over appointments received within one (1) hour and forty-five (45) minutes</li> </ol>	N/A	N/A	N/A
CIVIL SERVICE CAPABILITY BUILDING SUB-PROGRAM			
Outcome Indicator  1. Number of agencies reporting application of learning (Level 3 Learning & Development Evaluation of Behavior/Application)	For baseline setting	20	40
Output Indicators 1. Number/percentage of Learning & Development participant days	95,000	105,000	115,000
2. Overall Learning and Development Satisfaction Rating	94% at least VS	94% at least VS	94% at least VS
PUBLIC SECTOR UNIONISM SUB-PROGRAM			
Outcome Indicator  1. Percentage of CNA-related disputes resolved through amicable settlement	50%	50%	49%
Output Indicators 1. Number of agencies with accredited public sector unions	888	945	1,008
2. Number of accredited PSUs with CNAs	560	690	840
ADMINISTRATIVE JUSTICE PROGRAM			
Outcome Indicator 1. Administrative Case Disposition Rate (Promulgation Rate)	55%	55%	60%
Output Indicator 1. Case resolution rate	70%	70%	70%