

B. ANTI-RED TAPE AUTHORITY

STRATEGIC OBJECTIVES

SECTOR OUTCOME

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services ensured

ORGANIZATIONAL OUTCOME

Better government services delivery by institutionalization and implementation of effective and efficient policies and practices to reduce red tape and promote ease of doing business

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

BASELINE

2024 TARGETS

Better government services delivery by institutionalization and implementation of effective and efficient policies and practices to reduce red tape and promote ease of doing business

Ease of Doing Business and Efficient
Delivery of Government Services Program

Outcome Indicator

1. Number of agencies compliant to the Citizen's Charter

1,618

9,799

Output Indicators

1. Number of agencies consulted and trained on Regulatory Management	44	40
2. Percentage of complaint referred/resolved within the turnaround time	50%	85%
3. No. of reforms, policies, plans, researches, studies and position papers formulated	N/A	55
4. No. of conferences, workshops, consultative sessions conducted	N/A	180
5. Stakeholders engagement rating	85%	85%