D. NATIONAL LABOR RELATIONS COMMISSION

SECTOR OUTCOME

Income-earning ability increased

STRATEGIC OBJECTIVES

ORGANIZATIONAL OUTCOME

Due process in resolving labor disputes ensured

DEPARTMENT OF LABOR AND DEVELOPMENT

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2024 TARGETS
Due process in resolving labor disputes ensured		
LABOR ARBITRATION PROGRAM Outcome Indicator		
Percentage of cases resolved through conciliation-mediation	58%	54%
Output Indicators		
 Percentage of original/appealed cases processed within nine (9) months or 270 days/six (6) months or 180 days 	92%	84%
2. Percentage of decisions affirmed by a higher court 3. Percentage of cases resolved within three (3)	98%	96%
months from filing of case	65%	44%