

B. HUMAN SETTLEMENTS ADJUDICATION COMMISSION

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Due process in resolving human settlement disputes ensured

ORGANIZATIONAL OUTCOME

Due process in resolving human settlement disputes ensured

PERFORMANCE INFORMATION**ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)****BASELINE****2024 TARGETS**

Due process in resolving human settlement disputes ensured

HUMAN SETTLEMENTS ADJUDICATION PROGRAM**Outcome Indicators**

1. Percentage of decisions elevated to Court of Appeals that are affirmative	94%	95%
2. Percentage of stakeholders who rated the adjudication processes as satisfactory or better	71%	70%

Output Indicators

1. Percentage of decisions rendered out of the total number of cases	45%	55%
2. Percentage of decisions rendered on real estate management within ninety (90) calendar days out of the total number of cases deemed submitted for decision	59%	59%
3. Percentage of decisions rendered on HOA disputes within ninety (90) calendar days out of the total number of cases deemed submitted for decision	57%	55%