

## F. VETERANS MEMORIAL MEDICAL CENTER

### STRATEGIC OBJECTIVES

#### SECTOR OUTCOME

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

#### ORGANIZATIONAL OUTCOME

Quality Health Care Services Provided to Veterans and their Dependents

#### PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

BASELINE

2023 TARGETS

Quality Health Care Services Provided to Veterans and their Dependents

**VETERAN HEALTH CARE PROGRAM**

Outcome Indicator

1. Percentage of hospital discharges successfully treated	85%	85%
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Output Indicators

In-Patient Care

1. Number of In-patients treated	11,000	11,100
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Out-Patient Care

1. Number of Out-patients treated	195,000	195,000
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2. Percentage of patients attended to upon arrival in the emergency ward:

Category 1 - Immediate simultaneous assessment and treatment	100%	100%
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Category 2 - Assessment and treatment within 10 minutes (often simultaneously)	100%	100%
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Category 3 - Assessment and treatment start within 30 minutes	100%	100%
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Category 4 - Assessment and treatment start within 60 minutes	100%	100%
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Category 5 - Assessment and treatment start within 120 minutes	100%	100%
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