I. DEPARTMENT OF TRANSPORTATION

I.1. LIGHT RAIL TRANSIT AUTHORITY

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Modern, seamless and effective transportation implemented

ORGANIZATIONAL OUTCOME

Safe, secure, responsive and reliable LRT services provided

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2023 TARGETS
Safe, secure, responsive and reliable LRT services provided		
SYSTEMS AND FACILITIES IMPROVEMENT, REHABILITATION AND MODERNIZATION PROGRAM		
Outcome Indicators		
1. Optimal capacity in train systems achieved, in passengers per square meter (ppsm)	Line 2 = 4 ppsm	Line 2 = 6 ppsm
2. Level of Service (LOS)/Service Quality in General	Line 2 with Satisfactory Rating	Line 2 with Satisfactory Rating