

## D. LAND REGISTRATION AUTHORITY

### STRATEGIC OBJECTIVES

SECTOR OUTCOME: Swift and fair administration of justice ensured

ORGANIZATIONAL OUTCOME: Land registration services effectively delivered

### PERFORMANCE INFORMATION

#### ORGANIZATIONAL OUTCOMES (OOS) / PERFORMANCE INDICATORS (PIs)

BASELINE

2020 TARGETS

Land registration services effectively delivered

#### LAND TITLING AND REGISTRATION PROGRAM

##### Outcome Indicators

1. Percentage of titles issued and deeds annotated without errors

95%

95%

2. Percentage of clients satisfied with agency services

75.07%

75.07%

##### Output Indicators

1. Percentage of titles issued 20 days after submission of complete documents

92.44%

92.44%

2. Percentage of deeds annotated 20 days after submission of complete documents

93.82%

93.82%