

## G. ENERGY REGULATORY COMMISSION

### STRATEGIC OBJECTIVES

#### SECTOR OUTCOME

An efficient and responsive power sector

#### ORGANIZATIONAL OUTCOME

1. Reasonable pricing of transmission and distribution rates monitored
2. Competitive generation and supply of electricity market ensured

## PERFORMANCE INFORMATION

KEY STRATEGIES

1. Develop rights and obligations of prepaid consumers
2. Develop generation pricing in a competitive regime
3. Implement feed-in-tariff (FIT) and conduct study of Ocean FIT
4. Develop feedback mechanism for distribution utilities / consumers

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2017 TARGETS
Reasonable pricing of transmission and distribution rates monitored		
Percentage of Decisions with Motion for Reconsideration (MR) in rate cases and appealed but upheld in favor of the ERC.		70% (Total number of ERC rate case decisions that will be upheld if brought on appeal)
Competitive generation and supply of electricity market ensured		
Percentage of licenses compliant to the terms and conditions of the Certificate of Compliance (COC) and Retail Electricity Suppliers (RES) License with regard to the rules and regulations related to the electricity market.	16 COC License holders	70% (Total number of COC and RES License holders compliant to the set terms and conditions)

MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)	2017 Targets
MFO 1: ELECTRIC POWER INDUSTRY REGULATORY SERVICES	
Screening and Registration	
% of applications for CPCN/Authority to Develop and Own or Operate Dedicated Point-to-Point Limited Transmission Facilities acted upon within 90 days from the time the Commission declares the case as submitted for resolution	80 %
% of applications of Certificate of Compliance (COC) [Self-Generating Facility (SGF) - 30 days; Independent Power Producer (IPP) and Qualified End-user (QE) - 50 days] acted upon from receipt of compliant submission	98 %
% of applications for franchise to operate sub-transmission assets as consortium acted upon within 90 days from the time the Commission declares the case as submitted for resolution	80 %
% of applications for Certificate of Authority as Meter Shop acted upon within two (2) months from receipt of compliant applications	78.8 %
Monitoring	
No. of Compliance Reports (licenses) issued	8
No. of watt-hour meters (new and in-service) tested and calibrated	4, 620, 000
No. of audits conducted in compliance to rules and regulations of ERC	568
% of sites and facilities inspected and audits conducted which resulted in the issuance of Notice	3.5 %
% of Show Cause Orders issued (licenses) within 45 days from discovery of violation	98 %
No. of statistical reports [Competitive Retail Electricity Market (CREM)] issued	13
% of Meter Shops inspected	80 %
% of inspected/tested tampered meters	80 %
Enforcement	
No. of cases (violations, complaints and disputes, and petitions/applications) resolved/decided	200
No. of rules and regulations promulgated	11
% of consumer complaints resolved at pre-hearing stage	70 %
% of total cases (applications/petitions and violations) decided within 90 days from the date the Commission declares the case as submitted for resolution	73 %
% of cases with prayer for provisional authority acted upon within 75 days from filing	82 %