

G. PHILIPPINE OVERSEAS EMPLOYMENT ADMINISTRATION

STRATEGIC OBJECTIVES

SECTOR OUTCOME

1. Increased level of opportunities for and access to decent employment and income; and
2. Strengthened compliance with constitutionally protected rights of work

ORGANIZATIONAL OUTCOME

Empowerment and Protection of Overseas Filipino Workers ensured

PERFORMANCE INFORMATION

KEY STRATEGIES

1. Simplification of processing systems for the documentation of workers through the development of the online processing of the Overseas Employment Certificates (OECs) for Balik-Manggagawa (BM Online System)
2. Interconnectivity with the Bureau of Immigration for a more efficient monitoring of workers deployment
3. Sustain field processing of OECs of Balik-Manggagawa (BM) in Four (4) outreach centers namely: Duty Free in Parañaque, Trinoma, Q.C., SM Manila, and SM Pampanga
4. Issuance of the Revised Rules and Regulations Governing the Recruitment and Employment of Land-Based Overseas Workers, and Seafarers
5. Implementation of the foreign employer accreditation by the Philippine Overseas Labor Offices (POLOs)
6. Implementation of the Maritime Labor Convention
7. Continue to implement the "Hard to Enter, Easy to Operate, and Easy to Go Policy" in the licensing and regulation of private recruitment agencies and manning agencies (i.e. close monitoring of agencies through inspection and speedy disposition of adjudication cases)
8. Continued pursuance of bilateral / multilateral and regional agreements with labor receiving countries for more protection and better employment terms and conditions for Overseas Filipino Workers (OFWs)

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2017 TARGETS
Empowerment and Protection of Overseas Filipino Workers ensured		
Percentage increase in the number of licensed agencies that complied with recruitment rules and regulations	933 licensed agencies (2014 - Total no. of licensed agencies - 1,207) Percentage of agencies that have complied with recruitment rules and regulations - 77.3%	8% (1,008)
Percentage decrease in the number of illegal recruitment complainants	427	15% (363)
MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)		2017 Targets
MFO 1: OVERSEAS EMPLOYEES WELFARE SERVICES		
Quantity Indicators		
Number of workers monitored		2,024,744
Number of Overseas Filipino Workers provided with assistance		8,757
Percentage of overseas workers who rate support services of POEA as good or better		90%
Percentage of requests for assistance acted upon within 24 hours		100%
MFO 2: OVERSEAS EMPLOYMENT REGULATION SERVICES		
Licensing Program		
Number of license, registration, and accreditation applications acted upon		36,722
Number of Overseas Filipino Workers' contracts reviewed		2,525,152
Percentage of licensed, registered and accredited agencies with one or more recorded complaints or licensing/accreditation breaches over the past two years		30%
Percentage of applications processed within five (5) days		100%
Monitoring		
Number of inspections and assessments undertaken		1,120
Percentage of inspections that result in one (1) or more detected violations		10%
Percentage of licensed, registered and accredited agencies subject to two (2) or more inspections in the last two years		90%
Enforcement		
Number of enforcement cases undertaken		430
Number of licensed, registered and accredited agencies with three (3) or more recorded complaints or breaches over the last three years as a percentage of the total number of agencies with one or more recorded breaches or complaints		30%
Percentage of enforcement cases that result in a favorable judgement		100%
Percentage of enforcement cases resolved within ninety (90) days		100%