

XII. DEPARTMENT OF FOREIGN AFFAIRS

A. OFFICE OF THE SECRETARY

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Advancing Philippine Interests in the International Community

ORGANIZATIONAL OUTCOME

1. Foreign relations strengthened to promote a stable security environment and economic growth
2. Overseas Filipinos protected and engaged
3. Consular services strengthened

PERFORMANCE INFORMATION

KEY STRATEGIES

1. Contribution to the protection of Philippine territorial integrity and national sovereignty
2. Strengthening of economic diplomacy coordination within and outside DFA
3. Strengthening of the delivery of frontline services to overseas Filipinos in terms of assistance to nationals and legal assistance
4. Delivery of fast, accessible, citizen-oriented and efficient consular services for Filipinos at home and abroad

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)BASELINE2017 TARGETS

Foreign relations strengthened to promote a stable security environment and economic growth

Representation of Philippine position(s) in bilateral / multilateral security and economic negotiations / fora

>Satisfactory

Percentage increase in cultural and public diplomacy activities organized or participated in

>5 per annum

Overseas Filipinos protected and engaged

Representation of Philippine position(s) in bilateral / multilateral labor / migration negotiations / fora

>Satisfactory

Overseas Filipino voters registered

>10% increase in the number of Overseas Filipino voters registered over the previous election

Consular services strengthened

Client satisfaction rating increased

>5% increase per year in client satisfaction rating

MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)2017 Targets

MFO 1: FOREIGN POLICY SERVICES

No. of policies developed and issued or updated and disseminated	6,982
Percentage of stakeholders who rate foreign policies as good or better	90%
Percentage of policies that are reviewed, updated and disseminated in the last three years	90%

MFO 2: DIPLOMATIC AND CONSULAR SERVICES

No. of consular and legal documents issued	4,290,000
Percentage of clients that rate the services as good or better	90%
Percentage of consular and legal documents issued within the prescribed period	100%
No. of overseas Filipinos assisted	20,000
Percentage of Filipinos assisted who rate the DFA assistance as good or better	90%
Percentage of requests for assistance responded to within the prescribed period	100%

B. FOREIGN SERVICE INSTITUTE

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Advancing Philippine Interests in the International Community

ORGANIZATIONAL OUTCOME

Competencies of DFA personnel enhanced

PERFORMANCE INFORMATION

KEY STRATEGIES

Conduct of training programs for the career foreign service corps and personnel of other relevant government agencies utilizing various training modules, and production of research papers for submission to DFA or for dissemination in the form of print, electronic, and other online publications using modern and efficient publishing tools and standards.

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)BASELINE2017 TARGETS

Competencies of DFA personnel enhanced

Percentage of DFA personnel who consider FSI training, research and information services useful

50% + 1 of DFA respondents

MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)2017 Targets

MFO 1: CAREER FOREIGN SERVICE TRAINING

Foreign Service Staff Development

Number of training programs conducted	70
Percentage of participants who rate trainings as good or better	90%
Percentage of training programs conducted on schedule	90%

MFO 2: TECHNICAL ADVISORY SERVICES

Research and Technical Studies

Percentage of research papers completed and disseminated to DFA and other government agencies	90%
Percentage of research papers adopted and published	90%
Percentage of research papers submitted three (3) days prior to prescribed period	90%

C. TECHNICAL COOPERATION COUNCIL OF THE PHILIPPINES

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Advancing Philippine Interests in the International Community

ORGANIZATIONAL OUTCOME

Foreign technical and economic assistance and cooperation with developing and least developed countries enhanced and advanced

PERFORMANCE INFORMATION

KEY STRATEGIES

Increasing the number of experts to be sent out, projects and beneficiary countries through the efficient utilization of the TCCP budget and cooperation of other aid organizations.

<u>ORGANIZATIONAL OUTCOMES (Oos) / PERFORMANCE INDICATORS (PIs)</u>	<u>BASELINE</u>	<u>2017 TARGETS</u>
Foreign technical and economic assistance and cooperation with developing and least developed countries enhanced and advanced		
Percentage of foreign technical cooperation programs implemented on schedule and rated satisfactory increased		>80%

<u>MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)</u>	<u>2017 Targets</u>
MFO 1: COORDINATION AND TRAINING SERVICES	
Number of training courses conducted	7
Percentage of training courses conducted on schedule	90%
Percentage of participants who rate the training courses as good or better	90%

D. UNESCO NATIONAL COMMISSION OF THE PHILIPPINES

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Advancing Philippine Interests in the International Community

ORGANIZATIONAL OUTCOME

Philippine linkage in UNESCO's programs and activities on education, science and technology, social and human sciences, culture, and communication and information strengthened

PERFORMANCE INFORMATION

KEY STRATEGIES

Ensuring that UNESCO's mandates and programs are promoted and implemented in the Philippines.

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2017 TARGETS
Philippine linkage in UNESCO's programs and activities on education, science and technology, social and human sciences, culture, and communication and information strengthened		
Success rating of the Philippine position in UNESCO		
a. International conferences and missions attended by UNACOM	a. Strong - above 12 Satisfactory - 8 to 12	a. Strong
b. Foreign missions received or hosted by UNACOM for international exchanges	b. Strong - 10 above Satisfactory - 7 to 10	b. Strong
Percentage increase of UNESCO investment to the Philippines		
a. UNESCO programs and projects implemented by partner agencies / organization / LGU	a. Strong - 17 above Satisfactory - 12 to 17	a. Strong
b. Philippine participation to UNESCO programs and projects	b. Strong - 17 above Satisfactory - 12 to 17	b. Strong
Strong - 100%		
Satisfactory - 75% to 99%		
MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)		2017 Targets

MFO 1: PROMOTION OF UNESCO PROJECTS

Number of projects coordinated	35
Percentage of projects coordinated rated good or better	100%
Percentage of project reports submitted within the prescribed period	90%